



Enabling people

Search

Admin ▶

- About ICTS ▶
- Core SLA ▶
- Helpdesk ▶
- Desktop Support ▶
- Anti-Virus & Security ▶
- Identity & Access Management ▶
- Training ▶
- Email & Newsgroups ▶
- Phone & Fax ▶
- Networking ▶
- Admin Systems ▶
- Academic Computing ▶
- Classroom Support ▶
- Research Computing ▶
- Student Computing ▶
- Web Publishing ▶
- Technical Writing ▶
- About This Site ▶
- Contact Us ▶
- Utilities ▶
- Web-based services ▶
- ICTS Staff only ▶

Information and Communication Technology Services

Share |



About >> ICTS Bits & Bytes Newsletter Vol4 Number 5

[Edit | Delete]



Bits & Bytes

Volume 4 Number 5

In this issue:

1. [Over 5500 GroupWise mailboxes migrated to Outlook](#)
2. [Africa to host first eResearch conference](#)
3. [Video conferencing a hit at UCT](#)
4. [Eye and hand hovering movements to play key role in controlling your mobile device](#)



Dates to remember:

Scheduled maintenance slot

The next **ICTS maintenance slot** is scheduled to take place Sunday, **23 June 2013** from 09:00 - 17:00. Limited/no ICT services will be available during this time.

Training

Microsoft Visio 2010 can help you to create easy or complicated diagrams and flowcharts. During the **basic course**, which takes place **11-12 July 2013** (09:00-12:00), we'll show you how to create route maps, enhance basic diagrams, and create process diagrams and organograms.

Social media networking sites

Over 5500 GroupWise mailboxes migrated to Outlook

More than 5500 GroupWise mailboxes belonging to UCT staff and post-doctoral fellows have already been migrated to an onsite Microsoft Exchange mail server. This is the second phase of the Email Migration Project which started in July 2012. The first phase of the project, completed in March 2012, was the migration of undergraduate and honours students' GroupWise mailboxes to myUCT, a cloud-based email platform.



With less than 500 mailboxes still to be migrated, the Project Implementation Committee (PIC) has requested that the migration process be completed by 31 July 2013. In order to meet this deadline, the email migration team has already started contacting all staff and Post-doctoral fellows whose mailboxes have not yet been migrated.

If you are still using GroupWise, please [log a call](#) with the IT Helpdesk and one of our consultants will gladly assist you with your email migration. From 27-30 July, ICTS will automatically move all mailboxes that have not yet been migrated to Microsoft Exchange. The final phase of the project will phase out the use of GroupWise access and to this end we have published a timeline and have provided a detailed overview of what this process entails.

Africa to host first eResearch conference

To get a better understanding of how information and communication technologies can assist with research, the Association of South African University Directors of Information Technology (ASAUDIT) is inviting researchers, practitioners, and educators from diverse disciplines to attend the first ever **eResearch Africa Conference**.

The conference - which takes place in Cape Town from 06-10 October 2013 - focuses on technological platforms and methods that enhance researchers' ability to generate, collect, share, process, analyse, store and retrieve information.



This year's theme is **ICT enabling Research** and those interested in participating in the conference can [submit an abstract](#) for a presentation, poster or workshop on one of the research streams. Or, if you just want to see what's currently happening in the eResearch field, then [register as an](#)

Projects

Service catalogue

Log a new call

Secure your machine

myUCT

Outlook Web App

Password Self Service

Downloads

NetStorage



Contact us

Like us on Facebook

Follow us on Twitter

such as Twitter and Facebook provide key communication channels. If you're curious about these platforms but don't know where to start, then our [Introduction to Social Media](#) course is just what you need. We will explain what each platform can do as well as show you how to use it. We'll also highlight the etiquette of using social media and give you tips on how to manage your online reputation. Join us from **23-25 July 2013** (13:30-16:30).

BluPeach closes shop

Due to unforeseen circumstances, the BluPeach IT Shop on Upper Campus has closed.

The shop closure does not, however, affect any products that are still under warranty - since the warranty is an agreement with the manufacturer, not BluPeach.

Contact the [ICTS Acquisition Services](#) team if you have any questions regarding your warranty or a product you purchased at the shop.

A decision is yet to be made on what the vacant space will be used for, but we will keep you posted.

Reminder: End of support for Windows XP and Office 2003

In less than a year's time, Microsoft's Windows XP and Office 2003 will no longer be supported at UCT. If you're still using either of these products, please upgrade to [Windows 7](#) and [Office 2010](#) by the end of 2013 - or you could end up exposing your computer and the UCT network to security and compliance risks.

Computers more than three years old may have trouble running the newer versions, so if you need to purchase a newer computer, contact the [ICTS Acquisitions Services](#) team for advice.

Superheroes join ICTS

[attendee](#). The registration and submission information is available on the eResearch website. Alternatively, if you have any questions you can send an email to conference@eresearch.ac.za.

So, come and be part of this pioneering, proudly African experience and see how teamwork and co-operation can create new boundaries for eResearch in Africa.

Video conferencing a hit at UCT

Gone are the days of having to travel far and wide to attend meetings. Nowadays, video conferencing makes it possible to gather people from all over the world - without expensive hotel rates or lengthy international flights.

Many UCT staff and postgraduate students are using this form of communication to engage with participants globally. Our May 2013 statistics for fixed video conferencing equipment show that 97 video conferencing calls were made in that month alone. Some calls ranged from a few minutes to hours, of which the longest recorded call for the month of May was 4 hours and 22 minutes. The longest call made in 2013 was just under 12 hours.

The most active groups using the facilities this year are the Faculty of Health Sciences and the Department of Oceanography.

These stats only reflect video conference calls made via the central gateway and from dedicated video conferencing equipment. The central gateway dynamically manages bandwidth usage ensuring that each video conference call gets the best possible throughput and quality.

Fixed video conferencing installations can be quite expensive. For this reason UCT offers a variety of other video conferencing options such as Skype and Microsoft Lync, which works without you having to make any special configurations in our environment. Our [video conferencing options](#) article provides an overview of the various resources available at UCT. Should you require additional assistance with either arranging a video conferencing consultation with ICTS, or permanently installing or hiring video conferencing equipment then please [log a call](#) with the IT Helpdesk.

Eye and hand hovering movements to play key role in controlling your mobile device

Thanks to patents filed by both Google and Apple, pretty soon you won't have to touch your screen to perform certain tasks on your tablet, smart phone or wearable computer device (e.g. Google Glass). Instead, you'll control your device via your eye movements.

Google was recently awarded a patent which will allow Google Glass users to unlock the screen using eye movement. One way of doing this - while a screensaver is playing - is for users to simply align their eyes with the movement on the screen, which will



In aid of the student support service that ICTS now offers via [Facebook](#) and [Twitter](#), we've added three superheroes to the ICTS staff complement.



Stigabyte will assist students with any problems they may have and will advise them on how to handle any IT

difficulties they may experience. His sidekick and helper-bot, Dot Matrix, will assist by providing a healthy dosage of IT tips and tricks.



 Cyber Ninja, who was introduced to campus during our Cyber Safety Month campaign in October last year, completes our trio of superheroes. He will provide tips on keeping you safe online.

Subscribe

[Subscribe to our icts-newsletter-l mailing list.](#)

unlock the device. The other option is to simply read a few words on a screen, which would make the device active once more.

Apple - maker of the iPhone and iPad - is hoping to use gaze detection technology, which detects whether a user is looking at the screen. So if you're watching a video, it will pause as soon as you look away and resume once your eyes move back to the screen.

Samsung has already introduced this kind of technology on its latest mobile devices. Its Smart Gaze feature on the Galaxy S4 detects your movements and will pause whatever you are watching when you look away from the screen. You can also use Air View/Air Gesture to answer calls, change music, view and enlarge photographs without having to touch the screen. Simply hover your hand above the screen and the phone will determine what you want to do.

As we head further into the 21st century, it seems that touchscreen fingerprint smudges may eventually become a thing of the past.

University of Cape Town: Information and Communication Technology Services (ICTS) 7 Main Road, Mowbray, Cape Town 8000.

Last updated on Monday, 31 August 2015 @ 15:31 SAST. (Read 2661 times)

[Printer Friendly Page](#) [PDF file](#)

Related Links

• [PHP HomePage](#) • [Microsoft](#) • [Microsoft](#) • [Apple](#) • [Google Search Engine](#) • [W3 Consortium](#) • [CSS Standard](#) • [HTML Standard](#) • [More about About](#) • [News by Cindy Mathys](#)

Most read story about About:

[ICTS Project overview and progress](#)

Admin:

[[Add](#) | [Edit](#) | [Delete](#)]



© 2016 ICTS - All rights reserved. [Legal Notices.](#)

Last updated 03 October 2016 @ 15:42

Page Generation: 4.81 Seconds