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Bits & Bytes

Volume 2 Number 1
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Subscribe to our monthly newsletter

This month we decided to send our newsletter to a broader audience. In future, if you would like to receive our informative newsletter subscribe to our mailing list. Read our previously published newsletters.

February 2011 dates to remember:

Scheduled maintenance slot
The next maintenance slot is set for **20 February 2011** from 09:00 to 17:00.

Training calendar for 2011
See our January to June 2011 training calendar and book your seat to attend one or more of the ICTS training courses available. If you would like to arrange for a customised training course to be developed, contact the Course Co-ordinator.

GroupWise extended support ends:

Extended hours support was offered due to the instability of the email system at that time. However, for a variety of reasons this service was no longer required and a decision was made to terminate it.

What we've been doing while you were away

While many of you were on leave ICTS completed the following in preparation for 2011.

To ensure that UCT systems are always up-to-date and to provide you with the latest in computer security, we upgraded the GroupWise and the McAfee systems in December 2010. The latest GroupWise client is available for installation.

We now offer you a video conferencing support and consulting service to help you decide which option will suit your video conferencing needs. We also facilitate the quotation process for the hiring and installation of video conferencing equipment in your faculty or department.

You no longer have to register the MAC address of a new computer in order to access the UCT network. In addition, we have removed all MAC addresses that were previously registered. If you previously requested a static IP address, you would not have been affected by this change.

ICTS extended network access to Carinus, Claredon House and Rochester House. These residences are now linked to the ResNet residence wireless network that provides coverage for approximately 1 080 students from their residence rooms. This means that all UCT residences are now fully networked.

ICTS supports research

ICTS has undertaken a number of initiatives to build collaboration between researchers and ICTS. Our goal is to support and enhance UCT's research capability through a customer-focused service that provides eResearch expertise and cyber infrastructure. The 2010 highlights are listed below:

Develop eResearch at UCT

- Prof Ed Rybicki was appointed to work with ICTS to assist in uncovering the ICT needs of researchers and in developing a research support model.
- An ICT-needs survey was conducted and is in the process of being analysed.
- ICTS applied for, and has received, GOB funding to support eResearch initiatives.
- Sakkie Janse van Rensburg (ED: ICT) has planned to visit a number of established eResearch centres in Australia during 2011.
- ICTS will investigate the implementation of a research portal as part of UCT's Enterprise Content Management project.

Navigate to cells quickly in MS Excel

Do you need to quickly navigate to different cells in a spreadsheet? The *Go To* feature in MS Excel will quickly jump to the desired destination.

1. Press *F5* on your keyboard.
2. Type the cell reference number in the *Reference text box*, e.g. AC123
3. Click the *OK* button or press *Enter* on your keyboard.

Need help?
Log a call via our:

- Online call logging system
- Email: icts-helpdesk@uct.ac.za
- Telephone: (021) 650 4500

Contact us:
Email us your feedback, questions and comments and we'll either publish it in the next newsletter or respond to you directly.

High performance computing

- UCT has been established as the SA hub for research grid member organisations from Europe and Africa.
- ICTS succeeded in porting more applications to the HPC/Grid format for a number of South African researchers.
- Hardware and software enhancements were made to ICTS's High Performance Cluster.
- Two ICTS staff members attended training in Sicily to equip them to provide support to UCT researchers for high-performance computing.

Tools for researchers

- eduroam services were established at UCT. eduroam allows for easier accessibility to ICT services both by visiting researchers, academics and students and by UCT staff and students when they travel to member institutions abroad.
- The EVO video conferencing tool was tested and is now available to researchers.

Links with the global research community

- UCT received visits from, and made visits to, other educational institutions and technology partners that led to a greater sharing of information and collaboration on many eResearch issues.

TENET secures Google Inc. funding

Guy Halse (Rhodes University) and Sakkie Janse van Rensburg (UCT) suggested that a representative of Google visit the Tertiary Education and Research Network of South Africa (TENET) in 2010. As a result, the Google Inc. Charitable Giving Fund of the Tides Foundation has made a grant of $750,000 available to TENET for their continued work to assist South African universities with Internet and information technology services.

For more details, see the Grant News article on TENET's website.

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