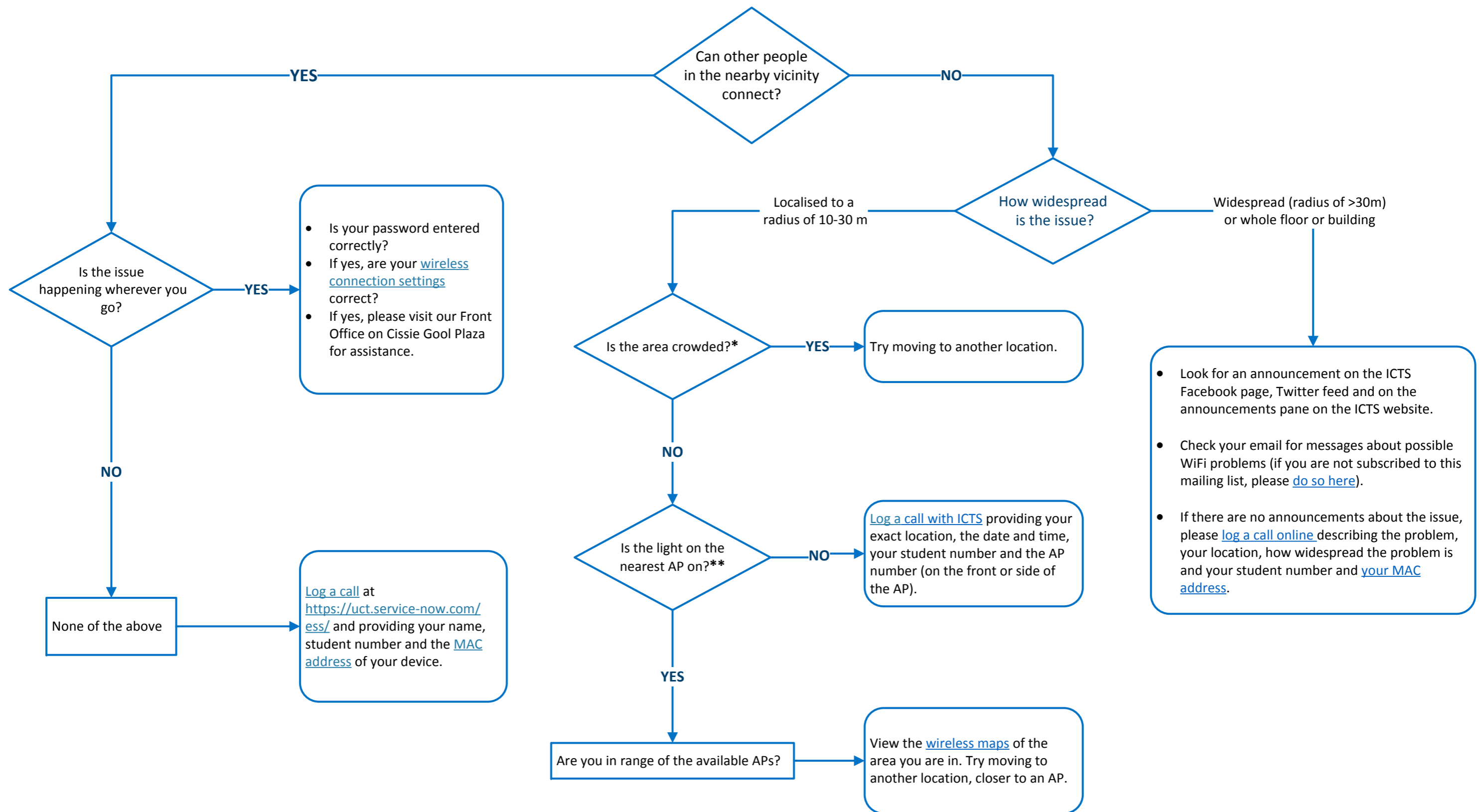


## You are unable to connect to the Internet through WiFi



**NOTE: You can also access the network through wired network points - in most residence rooms and in student computing labs. Remember that wired connections are faster and more efficient than wireless connections.**

\* Crowding may cause possible overloading of the access point (AP) which may not be able to support the volume of traffic. Connectivity for some individuals may be affected.

\*\*If the light on the AP is solid blue or green, it should be functioning correctly. If the light is either flashing green or is not glowing at all, there may be a problem with the AP.